

Avid S4 Troubleshooting and Startup

Last Modified on 03/10/2026 3:42 pm EDT



Avid S4 Troubleshooting and Startup Guide

This guide describes the appropriate troubleshooting steps for the Avid S4 in conjunction with the computer and troubleshooting steps for audio.

Audio Issues: No Audio / System Not Working

Audio Issues (First-Stop Checklist)

These are items to check if you're not hearing audio

- Ensure that DADman has been focused if asleep for a while before starting to work in Pro Tools
- Ensure that HDX is configured in Settings -> Playback engine within Pro Tools
- Ensure that DADman has the right default settings as shown in the DADman Setup section below.
- **Ensure** that *Cut* is **not** pressed on the command center or below the master console. The examples below show cut enabled. It may need to be disabled.

